PUPA
MILANO

Accessibility statement

This statement was created on 4/04/2025

Accessibility statement for website name

This accessibility statement applies to https://www.pupamilano.com/home.
This website is run by Micys Company S.p.A.. We want as many people as possible to be able to use this website.

Feedback and contact information

If you have specific questions regarding the accessibility of any page on the Web site,

you can contact us at cs1.pupa@villaeriva.it or via the

contact form at the following link: https://www.pupamilano.com/customer-care#contactus-form

Technical information about this website's accessibility

We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is **partially compliant** with the EN 301 549 "Accessibility requirements for ICT products and services", the European Standard and Web Content Accessibility Guidelines version 2.1 AA standard.

Non-compliance with the accessibility regulations

- C.9.1.1.1 - Some non-textual content presented to you do not have an equivalent textual alternative that serves the same purpose;
- C.9.1.3.1 - In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.9.1.3.2 - In some cases meaning is only visual and non-structural;
- C.9.1.4.1 - In some cases, color alone has been used to identify a purpose or distinguish an information or function;
- C.9.1.4.3 - Where not allowed, visual representation of text and images containing text does not always have the minimum contrast ratio required ***;
- C.9.1.4.4 - Some texts, except for subtitles and images containing text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality;
- C.9.1.4.10 - Content that does not require a representation in two dimensions (such as data tables or maps) does not rearrange when resizing;
- C.9.1.4.11 - For some essential components, even in different states, the color contrast compared to adjacent elements does not exceed the ratio of 3:1;
- C.9.1.4.13 - In some cases, when mouse pointer (hover) passing or keyboard focus make content visible and hidden, there is no mechanism available to hide additional content without moving the mouse pointer or keyboard focus, the pointer cannot be moved to additional content without disappearing or additional content remains visible until the hover or focus event is removed, the user deletes it or his information is no longer valid except for some exceptions;
- C.9.2.1.1 - Some features cannot be activated by keyboard (or similar input interface);
- C.9.2.4.1 - There is no mechanism to skip content blocks that repeat on multiple web pages;
- C.9.2.4.2 - Some web pages do not have titles that describe the topic or purpose;
- C.9.2.4.3 - In some web pages that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;
- C.9.2.4.4 - The purpose of certain links cannot be determined by the link text or by the link text together with adjacent content;
- C.9.2.4.6 - Headers and/or labels do not sufficiently clarify content or functionality;
- C.9.2.4.7 - On some interactive elements the focus indicator is not visible;
- C.9.2.5.3 - For some user interface components with labels that include text or text images, the name read by the a.t., does not contain the text that is visually presented;
- C.9.3.2.4 - Some components with the same functionality within a set of Web pages are not consistent;

C.9.3.3.2 - In some cases no labels or instructions are provided when the content

- requires input actions by the user;
- C.9.4.1.2 - In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not warned when these attributes change;
- C.9.4.1.3 - In some cases state messages are not presented to the user so that a.t. interpret them without having to move the focus;